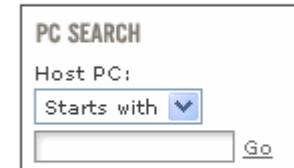
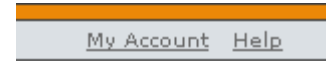


Setting up a computer for remote access:

In order to access another PC remotely, that computer must be set up as a Host PC.

To Setup a Host PC:

1. Using the computer to be set up as the Host PC, log in to the eBLVD account, and access the Host PCs page. **First-time users may be prompted to download the ActiveX control. Once this process is complete, the Host PCs page will be displayed.*
2. Click the "Set Up This PC" link located on the right-hand side of that page.
3. The Download Host Software page is displayed, listing the number of available licenses, system requirements, current version information, & estimated download times based on connection speeds. Click the "Download Software" button on that page.
4. Walk through the Setup Wizard:
 - a. Accept the Agreement and click Next;
 - b. Select a name and a password for the Host PC. By default, the Windows name of the PC will be displayed in the Name field. This can safely be overwritten. There are two options for setting a password. Either create a separate password, or select the bottom radio button to assign the eBLVD account password to this Host PC. The password is what will be used for unattended access to the Host PC. Click Next;
 - c. Accept the default destination (or click Browse to modify this information) and click Next;
 - d. Once the installation has been successfully completed, click Finish to close the Setup Wizard.



Once a PC is set up as a Host PC, it'll be listed on the Host PCs page.

The screenshot shows the 'HOST PCs' page with a navigation bar at the top containing 'Online Meetings', 'Support Center', 'Host PCs', 'Address Book', 'My Account', and 'Help'. Below the navigation bar, there are tabs for 'MY HOST PCs', 'RECENTLY SETUP', and 'SEARCH RESULTS'. The main content area is titled 'My Host PCs' and includes a 'Delete Checked' button, an 'Add Checked to Group...' dropdown, and 'Page 1 of 1' with 'First', 'Prev', 'Next', and 'Last' navigation links. The table below lists three host PCs:

Connect	Host PC Name	Version	Activity Report
<input type="checkbox"/> Connect	eblvd-test	Remote Desktop 5.3	Activity Report
<input type="checkbox"/> Connect	eBLVDSupport	Remote Desktop 5.3	Activity Report
<input type="checkbox"/> Connect	jenns_host	Remote Desktop 5.3	Activity Report

At the bottom of the table, there is another 'Page 1 of 1' with 'First', 'Prev', 'Next', and 'Last' navigation links. To the right of the table, there is a 'PC SEARCH' form and a 'SETUP' section with 'Set Up This PC' and 'Set Up a Remote PC' links. Below that is a 'TOOLBOX' section with a 'Connect to a Remote PC' link.


To access an eBLVD Host PC:

1. Log in to the eBLVD account and access the Host PCs page. **First-time users may be prompted to download the ActiveX control. Once this process is complete, the Host PCs page will be displayed.*

- Click the **Connect** button next to the unique Host PC name. The file name ebclient.exe will be downloaded to the PC. This is the program that will connect to eBLVD and display the desktop of the Host PC. The Username will be pre-filled; the password field will be left blank.
 - If the password is known, enter it here and click the "Connect" button. The Host PC desktop will be displayed.
 - If the password field is left blank, the connection will be made, but a permission dialog box will be displayed on the Host PC. Once the person sitting at the Host PC clicks "Accept", the Host PC desktop will be displayed.
- The person connecting to the Host PC will have mouse/keyboard, file transfer, and session recording permissions by default – regardless of whether a password was used to connect. (*These permissions can be altered through eBLVD Options (Security tab) on the Host PC.*) The eBLVD Client Browser toolbar contains buttons associated with these functions.



- To end the remote session, click the red 'X' in the toolbar, or at the top corner of the eBLVD Client browser window.

To stop the eBLVD Host software, click the eBLVD System Tray icon, , select eBLVD Options, and select the 'Stop eBLVD Host software' option. Any open remote session will be terminated, and the eBLVD icon will be removed from the System Tray. To restart the software, click the Windows Start button -> All Programs -> eblvd -> eBLVD Options. The 'Start eBLVD host software with "Windows Login" support' option is recommended.