

1 Agent / 25 concurrent PCs	\$ 59.00	\$ 600.00
2 Agents / 50 concurrent PCs	\$ 89.00	\$ 900.00
5 Agents / 100 concurrent PCs	\$169.95	\$1600.00
10 Agents / 200 concurrent PCs	\$269.95	\$2500.00
Unlimited concurrent PCs	\$369.95	\$3500.00

Pricing Details for Support Center

Support Center is a Web-based remote-support system that enables support professionals (agents) to resolve their customers' technical issues online using shared screen, mouse and keyboard control along with other tools. Your eBLVD license provides 24/7 concurrent access to by the specified number of agents to the specified number of concurrent PCs, where you can have unlimited access to each of them – 365 days a year.

NOTE: This service includes a complete customer-initiated trouble ticket system. Support Agents can activate and access any host from a web browser.

There is no limit to the number of connections or minutes that you use. The only limitation is the number of concurrent Host PCs cannot exceed the number allowed for your license. All Support Center connections are one-to-one.

